

Viatec, Inc. SmartPTO: Warranty Parts and Services Credit Request

Date of Request: _____

Please return this completed form to Service@viatec.us.

You will be notified in 10 days of the credit amount issued or whether further information is needed to process this request.

I. To be filled out by requesting party:

CUSTOMER INFORMATION		CREDIT REQUEST	
Customer Name		Credit Amount Requested	
Address City, State, Zip Code		Cost of Labor (shop hours X \$90/hour)	
Contact Person		Cost of Parts Replaced	
Phone Number		Materials	
Email		3 rd Party Costs* (please explain below)	
<p>*NOTE: <u>please attach receipts for any third-party costs incurred.</u> Viatec Inc. does not issue credits for vehicle towing, hauling, downtime, or any vehicle related costs incurred.</p>			

Please provide any additional comments below:

II. To be filled out by Viatec, Inc:

SmartPTO Serial #	
<p>Was the system properly commissioned and warranty properly activated?</p> <p>(if not, please explain)</p>	
Date of Warranty Activation	
<p>Are the parts and services covered under the warranty in effect?</p> <p>(if no or partial, please explain)</p>	
<p>In 25 words or less, what was the problem?</p>	
Is the problem resolved?	

Amount Approved: _____ Date Approved : _____